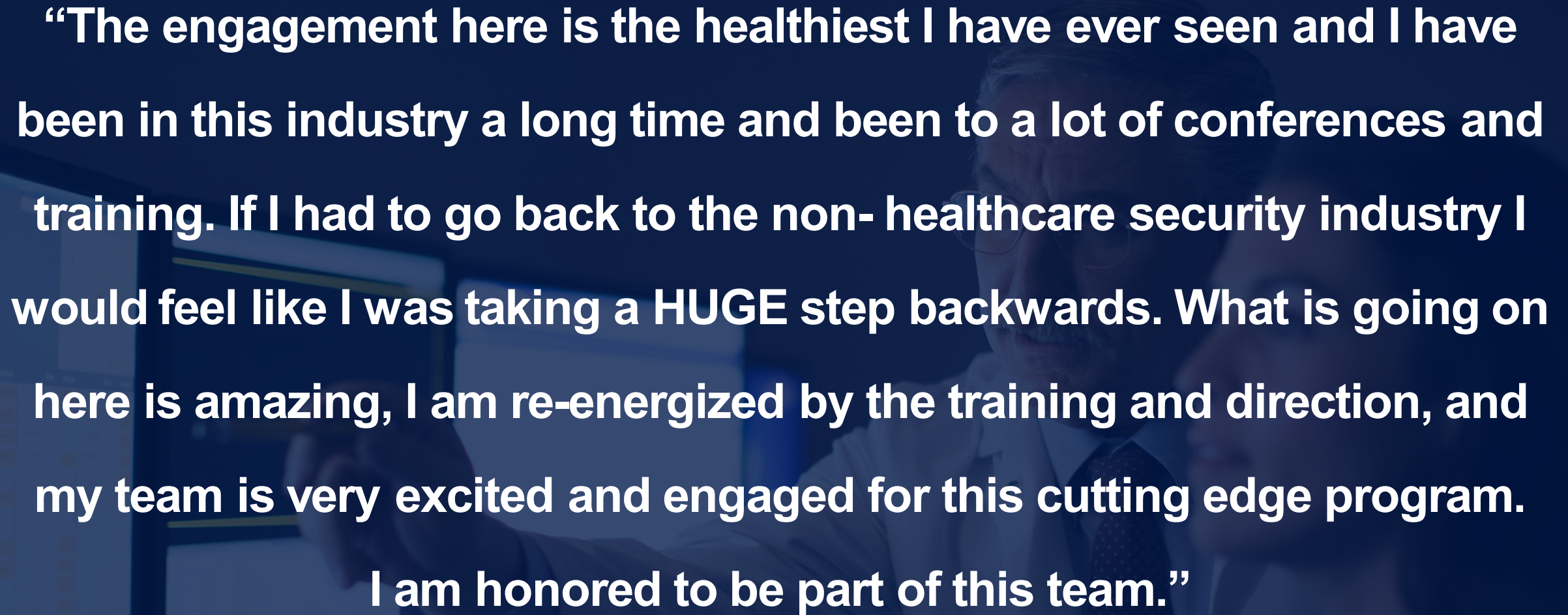




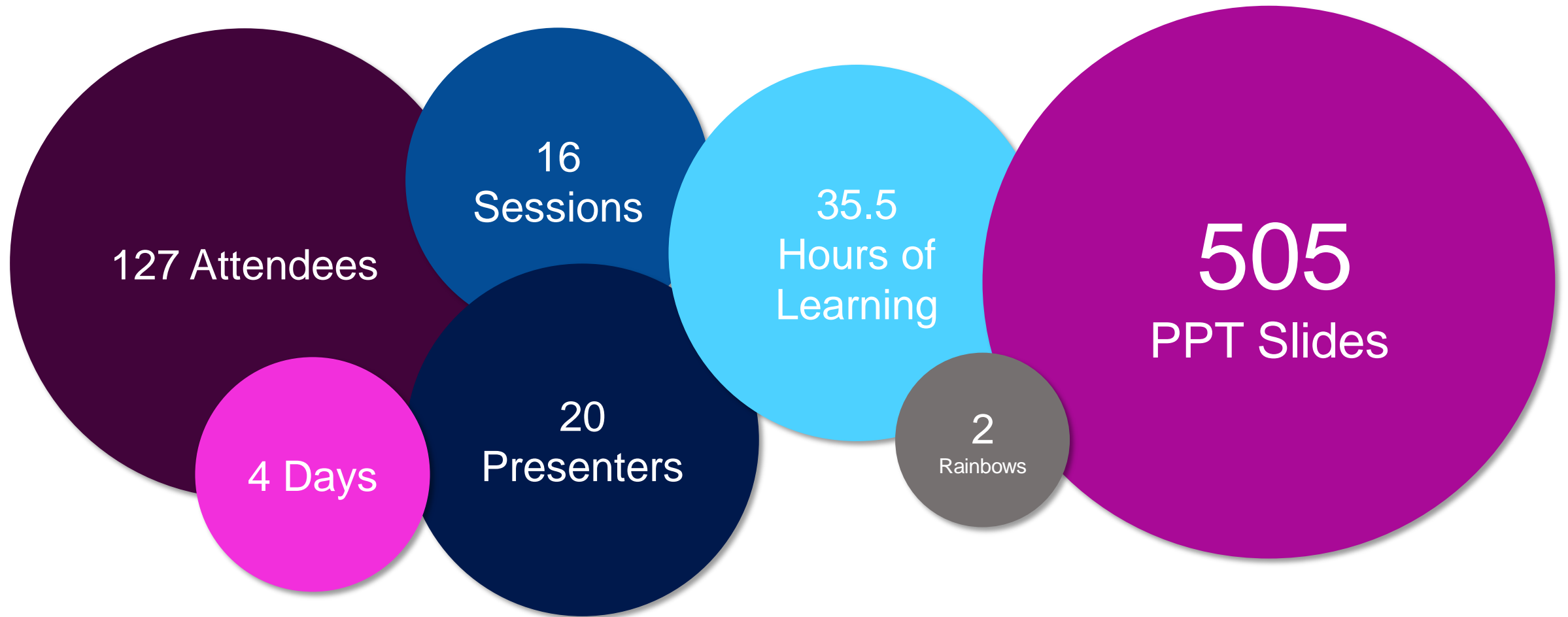
Summit Feedback

A man in a suit and glasses, identified as Ken Howard, is speaking at a conference. He is gesturing with his right hand while addressing a group of people. The background is slightly blurred, showing other attendees and a presentation screen.

“The engagement here is the healthiest I have ever seen and I have been in this industry a long time and been to a lot of conferences and training. If I had to go back to the non- healthcare security industry I would feel like I was taking a HUGE step backwards. What is going on here is amazing, I am re-energized by the training and direction, and my team is very excited and engaged for this cutting edge program. I am honored to be part of this team.”

**Ken Howard
NCAL Branch Manager
30+ Years of Law Enforcement & Security Experience**

Reflecting on the Four Days









58%

of attendees completed feedback survey



80%

Five Star Rating
(18% Four Star Rating)

93%

Of attendees reported they are **VERY LIKELY** to use the content to improve their operations & leadership

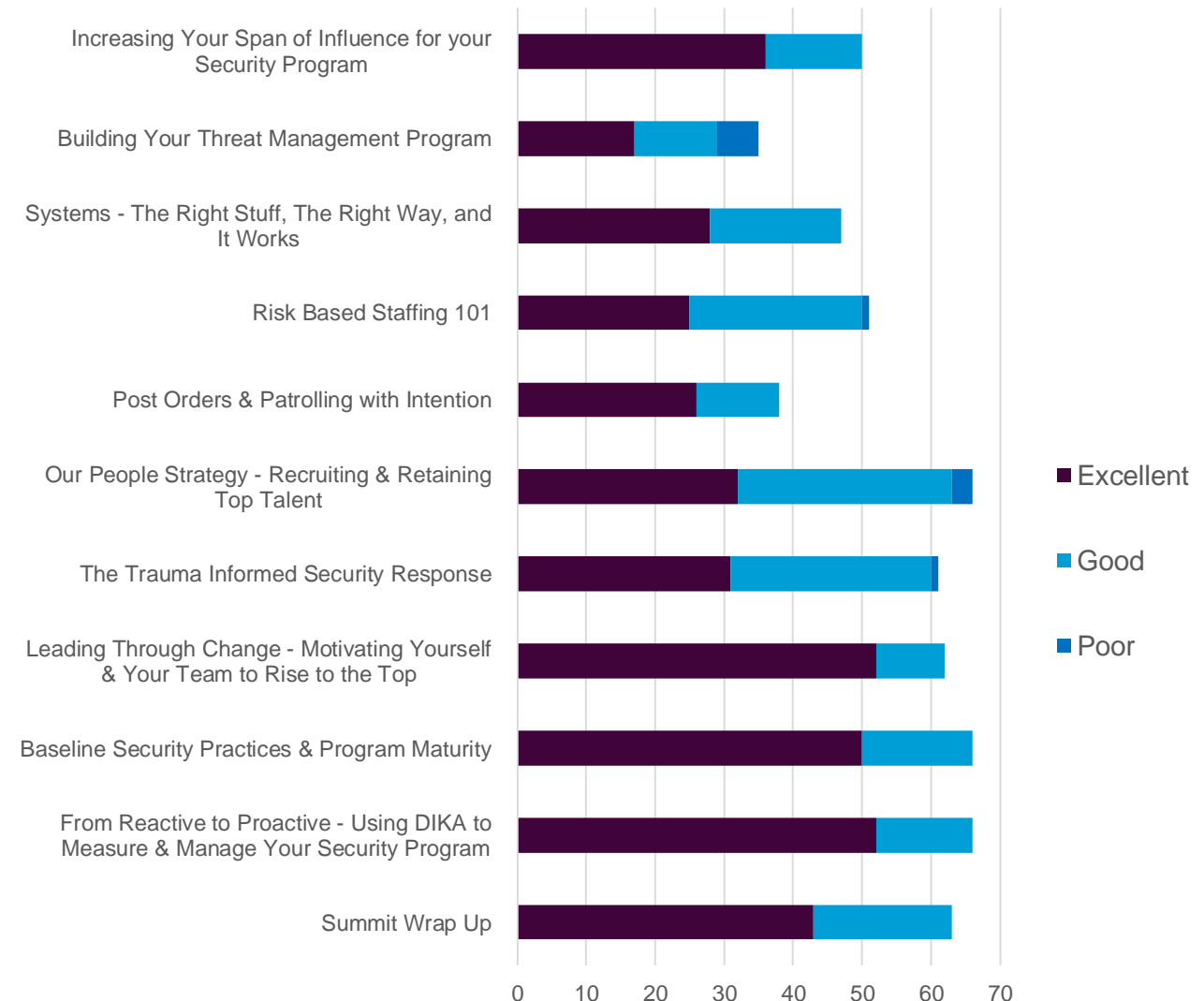
72%

Of attendees felt the event **EXCEEDED** their expectations

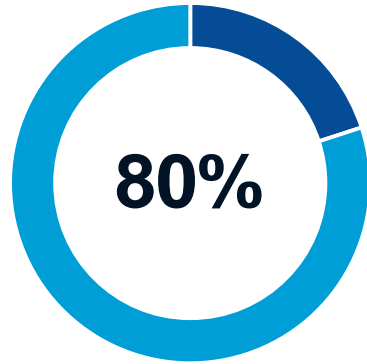
100%

Feel we should do this type of event again

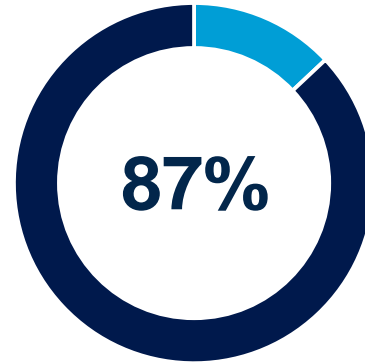
Session Ratings



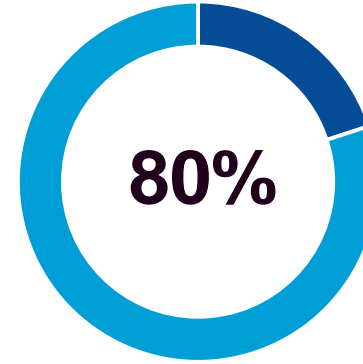
How They Are Feeling...



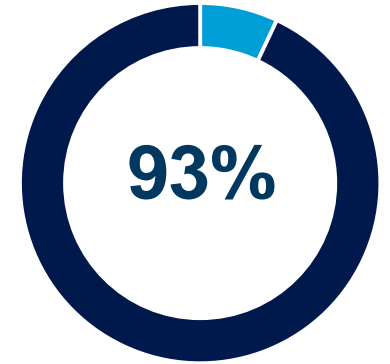
Feel more clear on
their roles &
responsibilities



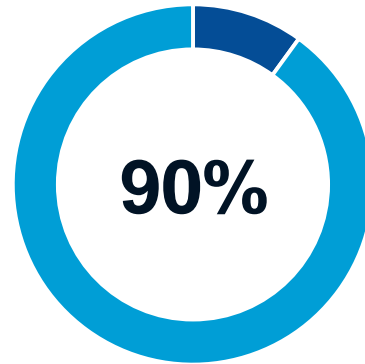
Feel more confident their
company will invest in their
professional development



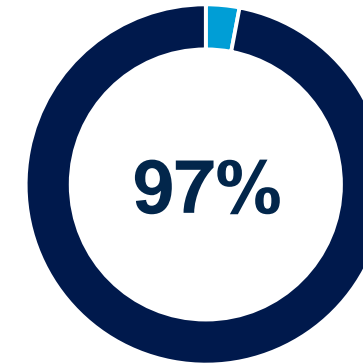
Feel more equipped with
the tools to do their job



Feel more clear on
National Security Services
direction & goals



Have increased confidence
that our organization can
achieve our goals



Feel clearer on how they can
contribute to our goals
(PML 3 by 2021)

What They Are Saying...



“Thank you for the immeasurable opportunity to grow and develop. This was a turning point.”



“This experience really changed my view of BCI as a company for the good and their commitment to their employees/ leaders.”



“It’s not often that we get the time to spend together, especially with others who can relate to our struggles and connect on different topics, as well as personalities. Thank you so much for putting this together, I will be taking back so much more [back with me] than I left with. “



“Thank you for the best summit I have ever attended at KP! Well done.”

What They Are Saying...



"We do [DIKA] daily, but this exercise helped me to understand how to structure it and I see the value on doing this. Thank you so much, our leaders, for this opportunity."



"We talked at Craig's session about letting go of control. I tend to sit alone in my investigations and do it all myself by choice. Sharing different points of view during this exercise really opened my eyes to how beneficial it can be to involve others."



"I feel I'm old and done it all, old dogs can't learn new tricks...feel stuck in a box. But after seeing all these other old people... kidding....after this event, I feel ready to improve."



"I'll start using NSS SharePoint more... for sure."

Hi Liz,

Thank you very much for the note! This was a fantastic summit, and I feel extremely motivated and excited to take the learnings from this conference and implement them at my site. One particular thing to note that came to me at the end was the "Women in Security" group that your team created. I met with my Administrative Specialist Ashley Ellis this morning to talk to her about this. She is a fantastic team member who shows some strong signs of being a natural leader. I am going to have her connect with Beverly and Jessica Budd to help build her into one of our next Security Leaders.

As far as lunch, I am just on the other side of the bridge, so let's set something up!

Thank you and your team for a truly fantastic summit and for providing me the tools to become a better leader!

Patrick Martin, Security Account Manager •
Securitas USA

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Women in Healthcare Security Network

- ✓ Kaiser Permanente workforce is 75% female
- ✓ Uniformed Security Industry is 23% female
- ✓ BCI KP Security Contract workforce is 35% female
- ✓ BCI KP Security Contract Management is 15% Female



Vision

To be an inclusive security organization with networks and communities that promote growth, development, mentorship and healthy environments for female leaders



Mission

To amplify the voice and influence of women within the Kaiser Permanente Healthcare Security Organization



Values

Integrity
Perseverance
Intersectionality
Progressive

Founding Members

Elizabeth Rice
Candice Goellner
Beverly Chandler
Michelle Cho
Jamie Greene
Jessica Budd
Katie Moracco
Taylor Smith
Alli Szutu
Senaa Alghanem
Kim Hill
Jasmine Booker
Amanda Halpenny
Faytonia Johnson

Opportunities

- ✓ More SCAL relevant discussion regarding unique challenges with Security Directors
- ✓ More risk-based staffing training
- ✓ More trauma-informed de-escalation training (Less about the Clinical Trauma Details)
- ✓ More days & less days (we heard both)
- ✓ Shorter sessions to allow for more sessions
- ✓ Hiring managers able to interview & onboard teams
- ✓ Updates to compliance processes